

## Patient and Visitor Photography and Videotaping Guidelines

To ensure safe and quality care delivery to our patients, there are times when pictures, videos and audio recordings may not be taken in our facilities and at our clinic offices.



During Treatment

- Patients and visitors are not allowed to take pictures, videos, audio recording or live stream during treatments or procedures, or while in procedure rooms (emergency, imaging, endoscopy or operating rooms).
- Respect the privacy of other patients in group treatment areas, such as rehab, and do not photograph or record other patients.



## While Visiting

- You may take pictures and videos of your family while in the patient room, but you CAN NOT take pictures of Hendrick Health staff, medical records or any equipment used for treatment
- Ask permission before including staff in your photos, videos or audio recordings.



During Labor and Delivery

- Pictures and videos may be taken before and after the baby is born, but not during delivery or any other medical treatments or procedures.
- Live streaming is not permitted while in the delivery room.



For Patient Education

 Ask your care team before taking pictures, video or audio recording of care or medication instructions.

Hendrick Health has the right to ask you to stop taking pictures or recording if these interfere with patient care, privacy, security or operations.

Patients who refuse to comply and who are not receiving emergency care may be asked to leave. Visitors who refuse to comply may be asked to leave, even if the patient is still in treatment.

Thank you for your cooperation.

